1. RITES Ltd., a Government of India Enterprise, was established in 1974 under the aegis of Indian Railways. RITES is incorporated in India as a Public Limited Company under the Companies Act, 1956 and is governed by a Board of Directors which includes persons of eminence from various sectors of engineering and management.

RITES Ltd., an ISO 9001 Company, is a multi-disciplinary consultancy organization in the fields of transport, infrastructure and related technologies. It provides a comprehensive array of services under a single roof and believes in transfer of technology to client organizations. In overseas projects, RITES actively pursues and develops cooperative links with local consultants/ firms, as a means of maximum utilization of local resources and as an effective instrument of sharing its expertise.

RITES Ltd. is internationally recognized as a leading consultant with operational experience in over 55 countries in Africa, Asia, Europe and Latin America.

2. RITES provides consultancy services in highly specialized areas of transportation such as:
   
   (i) Techno-economic feasibility studies, Project appraisals and Engineering surveys for transportation systems.

   (ii) Detailed design, engineering and documentation for new lines electrification, gauge conversion and modernisation.

   (iii) Contract administration, Construction supervision and Project management.

   (iv) Infrastructural and systems support services of Highways & Roads, Ports & Harbors, Inland water transportation, Airports, Urban transport and Energy Management.

   (v) Staffing studies and Manpower planning

   (vi) Staff training, planning and manning of training institutions.

   (vii) Inspection of materials, components, equipment and Rolling stock and quality assurance systems.

   (viii) Operation and management of transport networks.

   (ix) Computer Services and management Information Systems.

   (x) Integrated expert packages including related services.
3. Since its establishment in 1974, RITES has successfully handled a number of international assignments, in countries like Afghanistan, Algeria, Angola, Bangladesh, Botswana, Brunei, Cameroon, Comoros, Djibouti, Dominica, Egypt, Ethiopia, Ghana, Greece, Indonesia, Iran, Iraq, Zambia, Zimbabwe, Malawi, Malaysia, Mauritius, Mexico, Mozambique, Nepal, Nigeria, Laos, Philippines, Saudi Arabia, Sri Lanka, Sudan, Swaziland, Syria, Tanzania, Taj-era, Turkey, Uganda, UK, USA, Uzbekistan, Vanuatu, Vietnam and Yemen.

4. The Board of Directors of the Company consists of a part-time Chairman, Managing Director, Director (Technical), Director (Projects), Director (Finance) and two part-time Directors (Government Nominees) from the Ministry of Railways and the Ministry of External Affairs in addition to three non-official independent Directors.

(i) The Corporate Office of the Company, which markets for and monitors and supervises international projects, gives policy direction to the operating units, liaises with the Government and other external organizations and provides staff support for personnel, Finance and Information systems. Various Divisions function in the Corporate Office under the control of an officer of the level of Executive Director or Group General Manager and execute various activities as shown against each:-

(ii) Rail Infra. Division, which markets for and conducts and supervises studies and projects within India in the areas of Rail Transport, Airports, Construction Management and quality assurance of civil works, Geo-technical investigations, architectural design, construction supervision, design of major bridges and tunnels, etc. and which has offices at Gurgaon, Kolkata, Mumbai, Chennai, Nagpur, Bhubaneswar, Bangalore, Secunderabad and Lucknow.

(iii) Urban Infra. Division markets for and conducts and supervises studies and projects in the areas of urban transport, environmental engineering, structural engineering, project management, construction management, quality assurance and inspection, etc.

(iv) Transport Infra. Division is marketing for and supervising studies and projects both in India and abroad in the areas of Highways, Ports, Inland Water Transportation, etc.

(v) Quality Assurance (QA) Division is one of the premier divisions of RITES engaged in quality surveillance and third party inspection of diverse range of equipment and material since 1975. The QA division offers customized and integrated quality assurance and quality management services to Railways, Public Sector Undertakings, State Governments & Private Sector clients as well as international clients. The Division is providing comprehensive consultancy to various organisations for certification in ISO 9001, ISO 14001, OHSAS 18001, ISO/TS 16949, SA 8000, ISO/IEC 17025 standards.
(vi) Inspection Organisations located mainly at Gurgaon, Mumbai, Kolkata, Chennai and Bhilai which undertake inspection of materials, and equipment and other quality assurance activities on behalf of the clients.

(vii) Finance Management Services Division deals with financial appraisal, designing computer oriented structure of accounts and financial management information system, organisational studies for financial management system, development of manuals for accounting and financial management system, working capital management, design and development of costing system, development of internal audit system and their implementation, asset management and its evaluation and designing and implementation of commercial and government accounting.

(viii) Technical Services Division provides comprehensive and structured training & development programmes for the clients in the field of organisational structuring & manpower planning, skill classification & training needs assessment, evaluation of training facilities & programmes, training material design, delivery of training programmes in India & abroad, training of trainers and planning, designing, setting up & manning of training institutes.

5. The various SBUs whether in the Corporate Office or elsewhere are headed by Group General Managers or General Managers, supported by experienced officers and are responsible for proper execution of works of their respective SBUs.

6. An Organisation Chart broadly depicting the set up of RITES at the Corporate level, Inspection units and other regional offices located at different places under the overall control of the respective Directors at the apex is indicated at the Annexure.

7. RITES has been one of the very successful public sector organisations, which has not only registered considerable growth during the 30 years of its existence but has also earned a wide reputation both within the country and abroad as a premier transportation consultancy organisation. By its excellent services, the Company earned the status of “Mini Ratna” in January, 2002. The Company has an authorized capital of Rs. 5 crores and has been consistently paying dividend, as decided by Board of Directors every year, on its paid up capital to the Government, its owner, and has built up a reserve of Rs. 247 crores as on 31.3.2003.

8. Being closely associated with the Indian Railways, RITES was eminently placed to draw upon the huge pool of technical manpower strength of the Indian Railways. Especially for assignments abroad, the Company has been seconding specialists of Indian Railways belonging to different disciplines and possessing appropriate professional qualifications. Railway Managers and staff have also been taken on deputation in large numbers for Corporate Management, Indian projects.
organisation and Inspection function. With the diversification of its activities into other non-railway modes of transportation, RITES recruited specialist personnel from the Ministry of Surface Transport, Border Roads Organisation and other Public and Private Sector Companies for manning positions in the Highways, Inland Water Transport, Airports, Ports & Harbours and other divisions. RITES can thus be said to have developed a uniquely blended culture of a well-knit family of members possessing varied backgrounds.